



# Specialty Collections

**Vendor Credits** — How many times have you been asked about your past due receivables in your account receivable department? Have you been asked lately about those mounting *vendor credits* that get lost in the paperwork? How many thousands of dollars are being overlooked? The most likely reason you haven't been asked is due to the fact that most agencies have no idea how to approach these recoveries. At PCG we have a dedicated department that will recover these funds. We understand that maintaining rapport is of the utmost importance. That is why our recovery specialists use an 'Audit' approach. We are able to go in and get your vendor to discuss the account without it becoming a battle between your companies. By allowing PCG the opportunity to become familiar with your specific needs we can customize a program specifically for you.